

# Quality Policy Statement

Top Management at CBI-electric: low voltage, are committed to compliance with and continual improvement of our high standards of Quality, Health and Safety, Environmental Awareness and Human Relations.

These high standards are achieved by:

1. Empowering all employees to engage and commit to our continuous Quality Improvement Process.
2. Facilitating the training, innovation and creativity of all our employees who remain our greatest asset.
3. Ensuring that our customers' needs are met effectively and efficiently.
4. Providing our customers with a range of products and services which are consistently reliable and of the highest quality standard possible.
5. Supplying products and services at competitive prices, thus providing our customers with value for money and complete satisfaction.
6. Complying with ISO 9001 and related quality principles, with a view to improving relations with our valued customers and suppliers.
7. Ensuring that the products and processes conform to, and where possible exceed the legislative, statutory and regulatory requirements of the countries in which we operate.
8. Ensuring that our critical vendors, reliably meet or exceed our required standards and subscribe to the organisation's commitment to continuous quality improvement.

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