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# Intuitive

**Three-Phase Multifunction CT Wi-Fi Meter**  
**0.25 ~ 5(6)A Rated Meter**

ISR 4321CT Instruction Manual

# Intuitive

## Three-Phase Multifunction CT Wi-Fi Meter



### Features

- Four-quadrant multifunction meter
- 2.4 GHz Wi-Fi enabled
- Multi-tariff capability
- Monthly, daily and live consumption statistics
- Maximum demand values
- Custom automation and IoT
- Free CBI Home App and web portal
- <https://astute.cbi.co.za>

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## Power Parameters

### 1. The meter can measure and display

#### Instantaneous RMS Values

Current	Per phase
Voltage	L-L, L-N Per phase
Frequency	50Hz
Active power	Total and per phase
Reactive power	Total and per phase
Apparent power	Total and per phase
Power factor	Total and per phase

#### Energy Values (include: import, export, import and export)

Active energy	0 to 9999999.999 kWh
Reactive energy	0 to 9999999.999 kvarh
Multi-Tariff active energy (T1 - T4)	0 to 9999999.999 kWh

#### Maximum Demand Values

Max. Demand of current	Per phase
Max. Demand of active power	Total
Max. Demand of reactive power	Total
Max. Demand of apparent power	Total

### 2. The meter can measure and store

#### Energy Values

Apparent Energy (total)	0 to 9999999.999 kVAh
Per phase energy	Active energy and reactive energy, include: import, export, import and export Range: 0 to 999999.999 kWh/kvarh
Multi-Tariff active energy (T1 - T4)	0 to 9999999.999 kvarh, include: import, export, import and export
Monthly electricity consumption for the last 12 months	Total active energy Range: 0 to 9999999.999 kWh
Daily energy consumption for the last 31days	Total active energy Range: 0 to 9999999.999 kWh

### 3. Meter configuration

Current transformer (CT) class	Supported output signal types: 85mV/kA or 50mV/kA
Voltage transformer (PT) class	PT1 (Primary), range from 30 to 500000 PT2 (Secondary), range is 30 to 500

System configuration class	User password (HMI), Power system type: 3P4W (3CT) 3P4W (3PT +3CT) 3P3W (2CT) 3P3W (2PT + 2CT) 2P3W (L+L+N, 2CT) 1P2W (L+N, 1CT) 1P2W (L+L, 1CT) 1P2W (L+N, 3CT)
Demand class	Demand interval period, Slide time
Time class	Automatic scroll display time, Backlit time, System time (RTC), Tariff time

## Technical Specification

Electrical Characteristics		
Input-Voltage	Rate voltage (Un)	230 Vac (L-N) / 400 Vac (L-L)
	Measured range Direct connection)	30 to 300 Vac (L-N), 30 to 500 Vac (L-L)
	PT primary	30 to 500000
	Impedance	1MΩ
	Frequency	50 Hz
	Overload capacity	2*Un for 1 second
Current Rating	CT2 (Secondary)	1A or 5A
	CT1 (Primary)	1 to 9999 A
	Measured range	0.003 to 6 A, basic current (Ib) is 5A
	Impedance	<0.01 ohm
	Overload capacity	120A for 0.5 second
Data update rate		1 second
Mechanical Characteristics		
Degree of Protection		IP51 front display, IP30 meter body
Dimensions (W x H x D)		72 mm x 100 mm x 65 mm
Max. Cable Size	Terminal No. : 1- 8	1.5 mm <sup>2</sup>
	Terminal No. : 33-44	1.5 mm <sup>2</sup>
Torque Settings	Terminal No. 1- 8	0.5 - 0.6 Nm
	Terminal No. : 33-44	0.5 - 0.6 Nm
Environmental Characteristics		
Operating Temperature		-25°C to +55°C
Humidity		< 90%, non-condensing
Vibration		10 Hz to 150Hz, IEC 60068-2-6

# Installation and configuration

## Installation - Intuitive Wi-Fi Meter

1. These meters must be installed by a qualified electrician.
2. Isolate supply before installing the meter.
3. Install the meter on DIN rail.
4. Connect the meter according to Figure 1.  
Observe markings for line and load terminals.
5. Download and install the CBI Home App from either the App Store or on Google Play

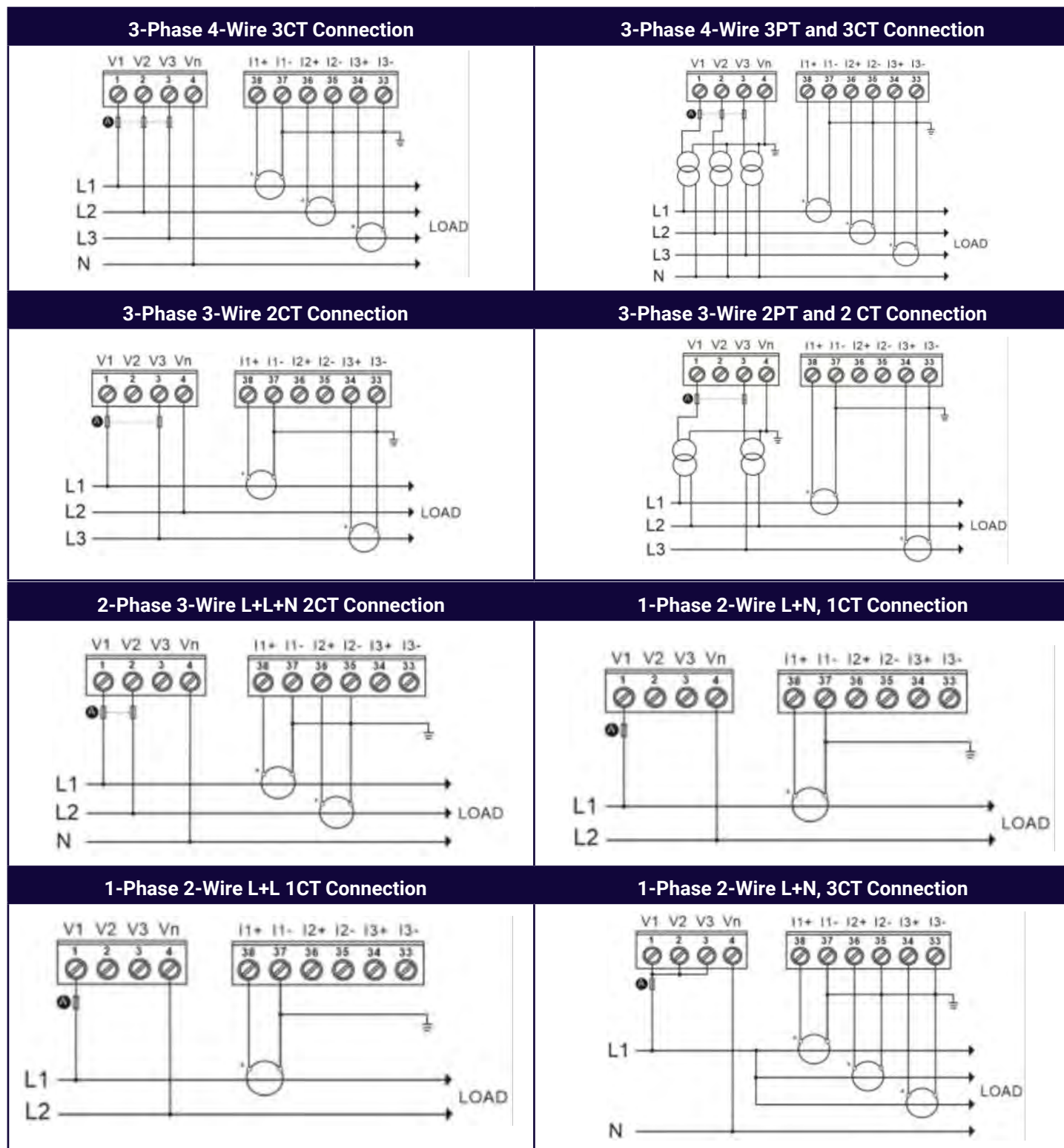


Figure 1: Wiring Diagrams



## Step 1 - Download the App

**Option 1:** Search for CBI Home on the App Store or on Google Play and install.

See App icon below:



Available on the App Store or on Google Play:



Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries and regions. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC.

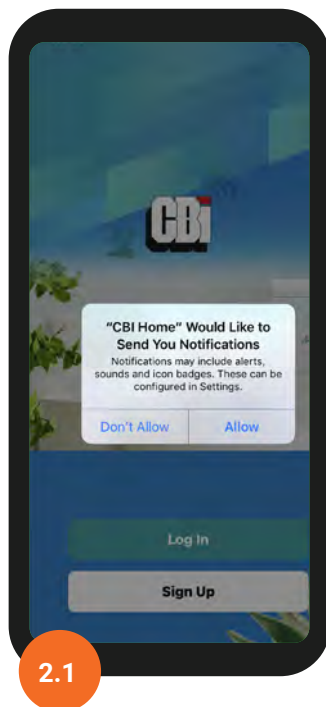
## Step 1 - Download the App

**Option 2:** Scan the QR code below and select App Store or Google Play:



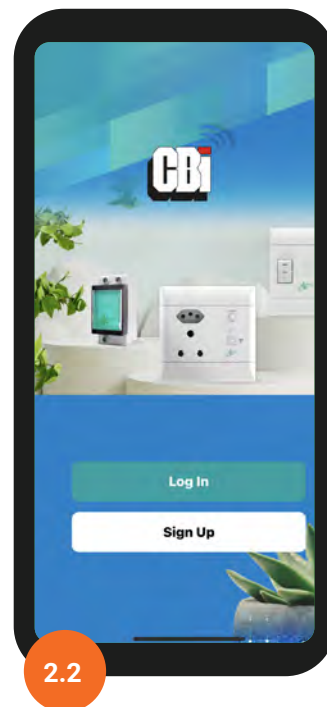
# Installation and configuration

## Step 2 - Register a new account



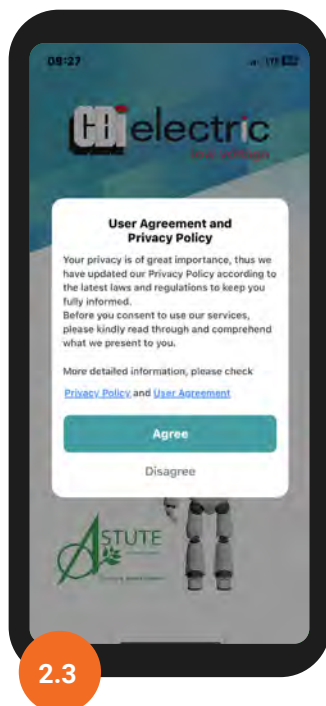
2.1

Once installed, open the CBI Home App, tap **"Allow"** on the pop-up message if you would like to receive notifications.



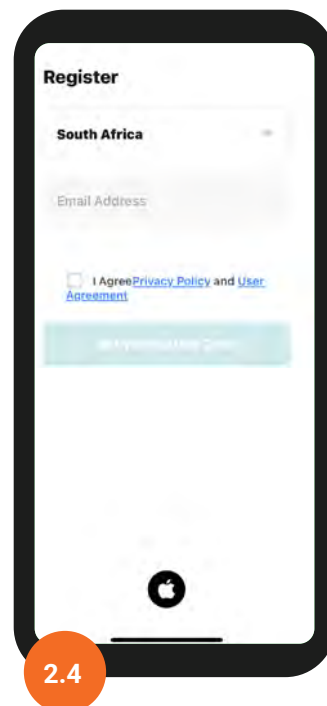
2.2

The following screen will appear, tap on **"Sign Up"**.



2.3

A privacy policy pop-up message will appear, read and tap **"Agree"** to proceed.



2.4

Register with an email address. Once the chosen email address has been entered, tick the **"I agree User Agreement and Privacy Policy"** box and tap on **"Get Verification Code"**.

# Installation and configuration

## Step 2 - Register a new account



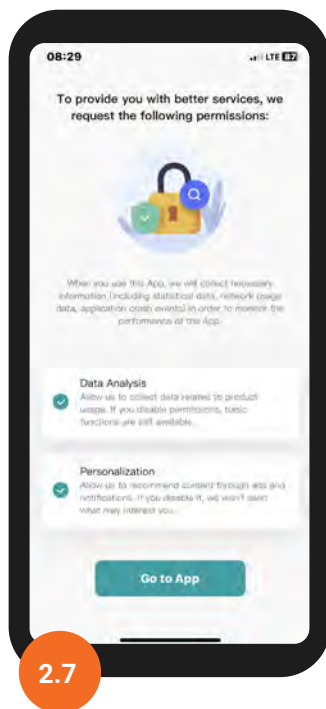
A six digit verification code will be sent to the email address provided.

Enter the 6 digit verification code to register a user profile.

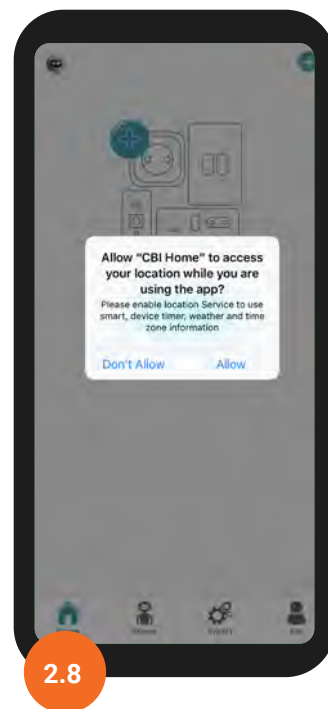


Once the verification code has been entered, create a personalised password and tap "Done".

**The password must contain 6 to 20 letters and numbers, do not use special characters.**



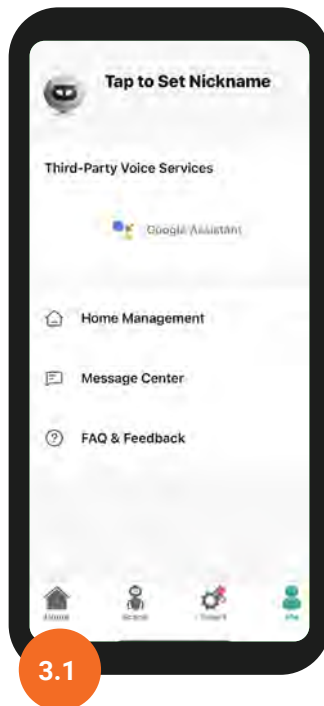
Allow the App the permissions required, tap "Go to App".



Allow the App to use your location, tap "Allow".

# Installation and configuration

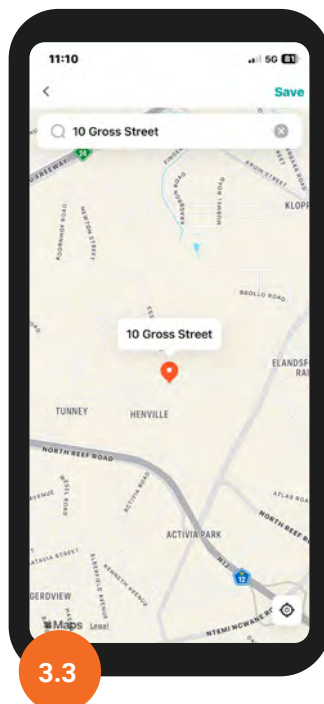
## Step 3 - Home Setup



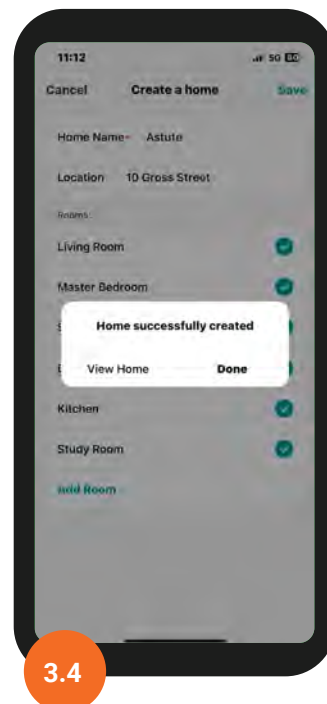
Click on the 'Me' icon tap on 'Home Management'. Tap on 'My Home'.



Tap next to 'Home Name' and create a home name. Tap next to 'Location'.



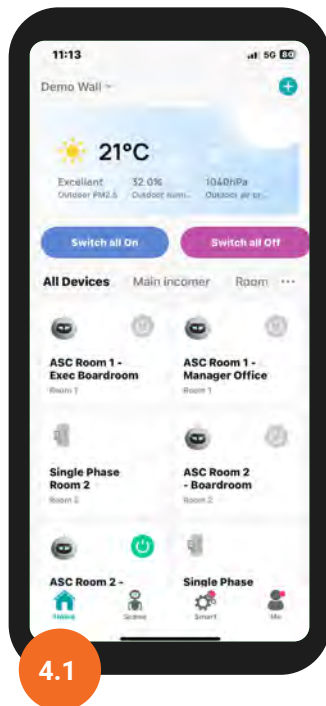
Select the home location on the map and tap 'Confirm'. Tap to select the relevant rooms and tap 'Save'.



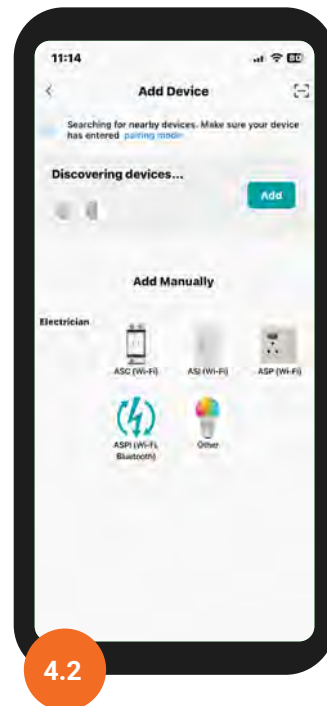
Tap on 'View Home' or tap 'Done'. Home setup is now complete.

# Installation and configuration

## Step 4 - Pair device to the App



4.1



4.2

After completing the wiring according to the wiring diagram of the meter, then power on the meter.

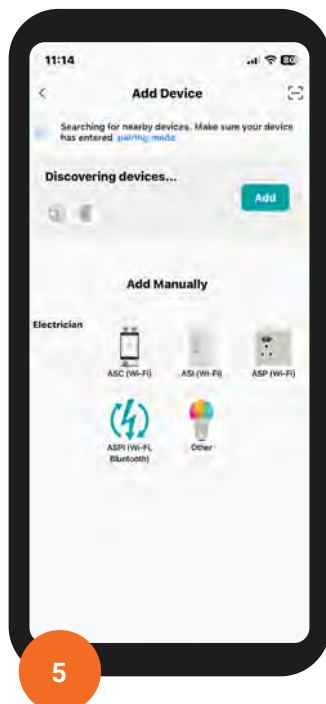
Note: During network configuration, you are advised to enable Bluetooth on your mobile phone to ensure an uninterrupted process.

Open the **CBI Home App**

Tap '**Add Device**' to add the meter to your App (smartphone/tablet should be connected to the same 2.4 GHz Wi-Fi connection).

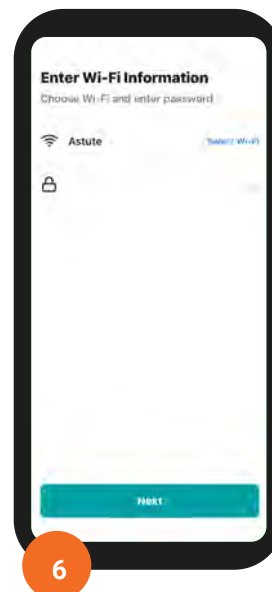
For adding additional devices tap the '+' in the right-hand corner and tap on '**Add Device**'.

## Step 5 - Select the Meter (Wi-Fi)



5

## Step 6 - Enter the Wi-Fi credentials



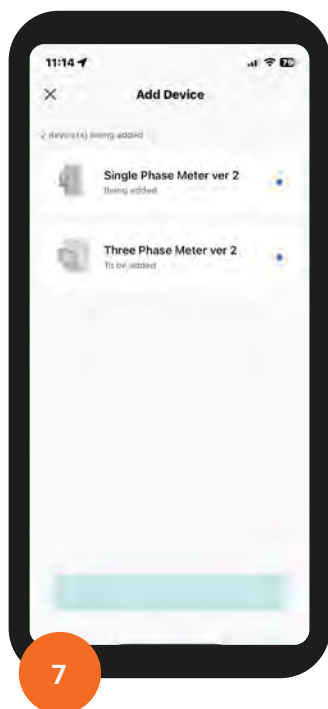
6

Select a 2.4 GHz Wi-Fi network and enter the W-Fi password and tap '**Next**'.

Ensure that the **Wi-Fi password** is entered correctly. If the password is entered incorrectly, you will not be notified, the device will simply fail to pair.

# Installation and configuration

## Step 7 - Pair device to the App



If connection attempt fails:

1. Repeat **Step 5 and 6**.
2. If the problem persists, repeat **Step 3 to 7** or see the **FAQs** on our website or contact CBI on the support email: [astute@cbi-electric.com](mailto:astute@cbi-electric.com)

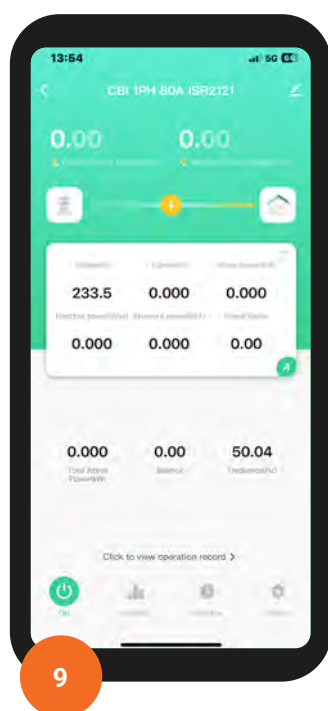
## Step 8 - Enter the Wi-Fi credentials



The device has been added successfully. Tap on the edit button and change the device name if required.

Tap **'Done'**.

## Step 9 - Select the Meter (Wi-Fi)



The device can now be accessed via the App.

Note: The device will be in pairing mode upon unboxing.

To enable manual pairing, press and hold **Button 1 for 3 seconds** and then press and hold **Button 2 for 3 seconds**.

The device will enter pairing mode.

**Yes!**  
***It's that easy!***



Wi-Fi enabled  
(internet connection required)  
Scheduled energy  
management  
Energy monitoring  
Automation and IoT  
Device automation sharing  
CBI Home App and more

# Meter Operation

## Meter startup instructions

After the meter is properly wired and connected to the power supply, the meter will first enter the self-test process, under which the LCD screen display sequence is shown as follows:



1

Display full screen characters



2

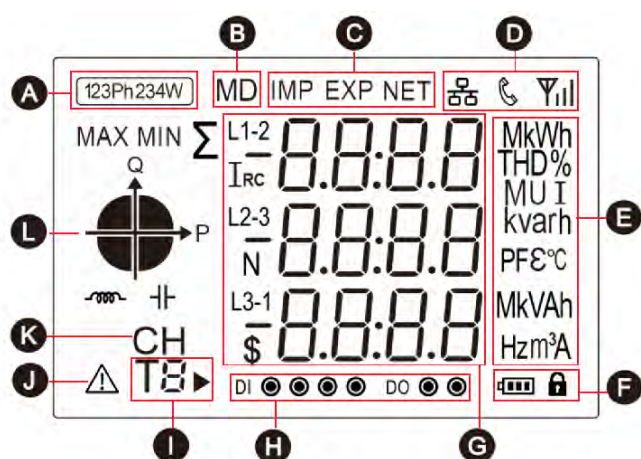
Displays the software version number of the meter



3

Displays the results of the self-test

## LCD display area description



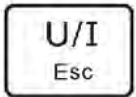
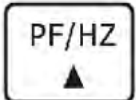


- F** Battery status icon and lock icon, displays the battery status and indicates if the device is locked.
- G** Measured values.
- H** An icon of digital I/O status for the meter.
- I** Multi tariff icon indicating the tariff segment to which the current energy. ► Represents the tariff number displayed as the running tariff segment.

**For example:** T2 ► The figure on the left represents that the tariff 2 (T2) segment is running, and the accumulated energy will be counted into the corresponding energy area of tariff 2 (T2).

- J** Warning Status icon.
- K** Channel indicator icon for multiple measurement channels.
- L** Quadrant indicator icon indicating the quadrant of the current load.

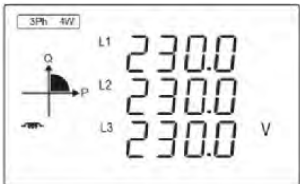
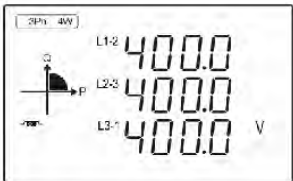
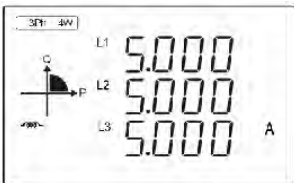
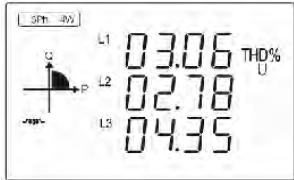


- A** The power grid type icon represents the current measurement type of the meter.
- B** Maximum demand icon.
- C** Direction icon for import and export energy.
- D** A status indicator icon for the meter.
- E** An icon of a unit of measurement data.

## Button Definition description

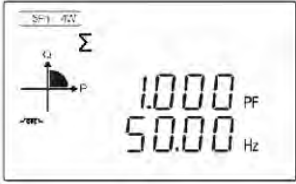
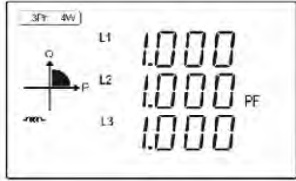
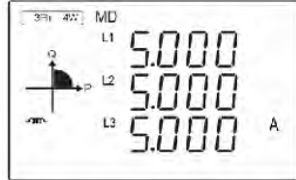

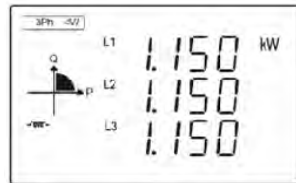
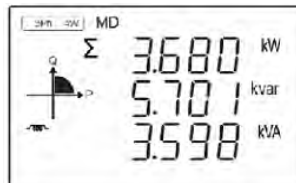
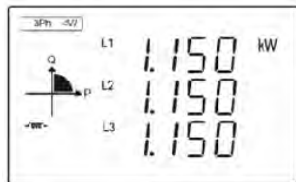
Button	Definition	Click	Press 3 seconds
	<b>Button 1: Down key (Esc)</b>	<ol style="list-style-type: none"> <li>1. In the setting screen or auxiliary screen: exit or return to the previous screen.</li> <li>2. In the main display screen: page scroll for parameters such as voltage and current.</li> </ol>	Under the main display screen: enter the auxiliary display screen.
	<b>Button 2: Up key (Up)</b>	<ol style="list-style-type: none"> <li>1. In the main display screen: view the power factor, maximum demand.</li> <li>2. In the setting screen or auxiliary screen: scroll up to display the page or the increasing number.</li> </ol>	Null
	<b>Button 3: Down key (Dn)</b>	<ol style="list-style-type: none"> <li>1. In the main display screen: view the power information.</li> <li>2. In the setting screen or auxiliary screen: scroll down to display the page or the decreasing number.</li> </ol>	Null
	<b>Button 4: Enter key (Et)</b>	<ol style="list-style-type: none"> <li>1. In the main display screen: view energy data and system time.</li> <li>2. In the setting screen: right move the setting cursor.</li> </ol>	<ol style="list-style-type: none"> <li>1. In the main display screen: enter the setting mode.</li> <li>2. In the setting screen: enter the setting state or carry out confirmation operation.</li> </ol>

## Description display screen

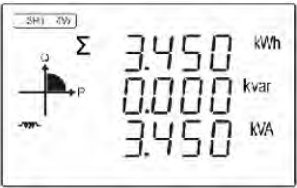
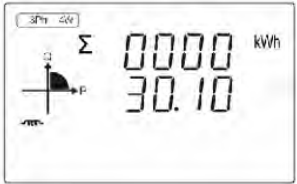




After the meter is powered on and passes the self-test process, the interface entered is defined as the 'Main display interface', which is used to display the main measurement parameters, electric quantity data, instrument information and other data of the meter. Users can scroll the display page by pressing the Button 1 to Button 4.

LCD display	Display screen under Button 1
	<p>A display screen for three-phase L-N voltage.</p> <p><b>Example:</b>            L1-N voltage = 230.0V            L2-N voltage = 230.0V            L3-N voltage = 230.0V</p> <p>Note: In 3P3W mode, this screen is not displayed</p>
	<p>A display screen for three-phase L-L voltage.</p> <p><b>Example:</b>            L1-2 voltage = 400.0V            L2-3 voltage = 400.0V            L3-1 voltage = 400.0V</p> <p>Note: In 1P2W mode, this screen is not displayed</p>
	<p>A display screen for three-phase current.</p> <p><b>Example:</b>            L1 current = 5.000A            L2 current = 5.000A            L3 current = 5.000A</p>
	<p>A display screen for three-phase L-N voltage THD.</p> <p><b>Example:</b>            L1 voltage THD = 3.06%            L2 voltage THD = 2.78%            L3 voltage THD = 4.35%</p>
	<p>A display screen for three-phase L-L voltage THD.</p> <p><b>Example:</b>            L1-2 voltage THD = 2.74%            L2-3 voltage THD = 3.80%            L3-1 voltage THD = 0.00%</p> <p>Note: This screen is displayed only in 3P3W mode.</p>
	<p>A display screen for three-phase current THD.</p> <p><b>Example:</b>            L1 current THD = 3.56%            L2 current THD = 2.45%            L3 current THD = 1.87%</p>


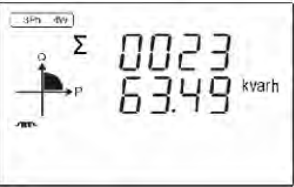






## Description display screen

LCD display	Display screen under Button 2
	<p>Total power factor and frequency display screen</p> <p><b>Example:</b>            Total power factor = 1.000            Frequency = 50.00Hz</p>
	<p>Three-phase power factor display screen</p> <p><b>Example:</b>            L1 power factor = 1.000            L2 power factor = 1.000            L3 power factor = 1.000</p>
	<p>Max. demand of three-phase display screen</p> <p><b>Example:</b>            Max. Demand of L1 current = 5.000A            Max. Demand of L2 current = 5.000A            Max. Demand of L3 current = 5.000A</p>
	<p>Max. demand of total active/ reactive/ apparent power display screen</p> <p><b>Example:</b>            Max. Demand of total active power = 3.680 kW            Max. Demand of total reactive power = 5.701 kvar            Max. Demand of total apparent power = 3.598 kVA</p>
LCD display	Display screen under Button 3
	<p>Per phase active power display screen</p> <p><b>Example:</b>            L1 active power = 1.150 kW            L2 active power = 1.150 kW            L3 active power = 1.150 kW</p>
	<p>Per phase reactive power display screen</p> <p><b>Example:</b>            L1 reactive power = 0 kvar            L2 reactive power = 0 kvar            L3 reactive power = 0 kvar</p>
	<p>Per phase apparent power display screen</p> <p><b>Example:</b>            L1 apparent power = 1.150 kVA            L2 apparent power = 1.150 kVA            L3 apparent power = 1.150 kVA</p>

## Description display screen

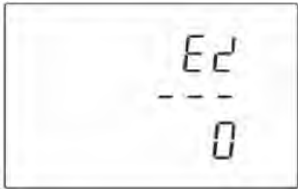

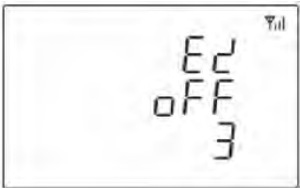

	<p>Total active/reactive/apparent power display screen</p> <p><b>Example:</b>  Total active power = 3.450 kW  Total reactive power = 0 kvar  Total apparent power = 3.450 kVA</p>
LCD display	Display screen under Button 4
	<p>Total active energy</p> <p><b>Example:</b>  Total active energy = 30.10 kWh</p>
	<p>Export active energy</p> <p><b>Example:</b>  Total active energy = 15.05 kWh</p>
	<p>Export active energy</p> <p><b>Example:</b>  Total active energy = 15.05 kWh</p>
	<p>Tariff 1 active energy</p> <p><b>Example:</b> Tariff 1 active energy = 63.42kWh</p> <p>Note: Only multi-tariff meter shows this page</p>
	<p>Tariff 2 active energy</p> <p><b>Example:</b> Tariff 2 active energy = 28.63kWh</p> <p>Note: Only multi-tariff meter shows this page</p>


## Description display screen

	<p>Tariff 4 active energy</p> <p><b>Example:</b> Tariff 4 active energy = 93.26kWh</p> <p>Note: Only multi-tariff meter shows this page</p>
	<p>Total reactive energy</p> <p><b>Example:</b> Total reactive energy = 2363.49kvarh</p>
	<p>Import reactive energy</p> <p><b>Example:</b> Import reactive energy = 2300.26kvarh</p>
	<p>Export reactive energy</p> <p><b>Example:</b> Export reactive energy = 63.23kvarh</p>
	<p>Displaying the current date of the system real-time clock.</p> <p><b>Example:</b> The current date is June 4, 2021</p> <p>Note: Only multi-tariff meter shows this page</p>
	<p>Displaying the current time of the system real-time clock.</p> <p><b>Example:</b> The current time is 14:32:38</p> <p>Note: Only multi-tariff meter shows this page</p>
<p>Icon description of the load nature:</p> <p> is mean: The load is an inductive load,  is mean: The load is a capacitive load.</p>	

# Auxiliary display screen

Under the main display screen, **press Button 1 for 3 seconds** to enter the screen of 'Auxiliary Display'. **Click Button 2 or Button 3** to scroll the pages which needs to be viewed. Under the screen of 'Auxiliary Display', **click Button 1** to return to the main display screen. If there is no button operation in more than **1-minute** under the screen of auxiliary display, the meter will automatically return to the main display screen.

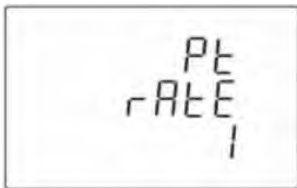
1. Wi-Fi status indicator interface	
	Indicates that the current Wi-Fi is in configuration mode.
	Indicates that the current Wi-Fi is configured but not connected to the router.
	Indicates that the current Wi-Fi is configured and connected to the router, but not connected to the cloud.
	Wi-Fi connects to the router and connects to the cloud.
Note: On this screen, press Button 4 for 3 seconds, Wi-Fi will be reset, and the meter will enter the network configuration mode	

2. Wi-Fi signal strength interface	
	Wi-Fi signal strength indicator.

### 3. Serial number interface



Ratio of voltage transformer (CT)



Ratio of voltage transformer (PT)

### 4. Serial number interface



The serial number of the meter.  
Example: The serial number is 21000110.

### 5. Software version interface



Software version number

# Meter setup

## Meter parameter setup menu

How to enter the 'Parameter Setting Menu' screen

**Step 1:** In the main display screen, **press Button 2 for 3 seconds** to enter the user password input mode.

**Note:** The user password input screen is shown in the figure on the right.

**Step 2:** Enter the correct user password and **press Button 2 for 3 seconds to confirm**.



## How to enter a password:

**A: Click Button 1** to increase or decrease the number of flashing bits.

**B: Click Button 2** to move the flashing position to the right.

**C: After entering the correct password, press Button 2 for 3 seconds** for confirmation.

If the password is verified correctly, the power meter will enter the screen of 'Parameter Setting Menu'.

**Note:** Under the 'User password input screen', **press Button 1 for 3 seconds** to return to the 'Main display screen'. If there is no button operation in more than 1-minute under this screen, the meter will automatically return to the 'Main display screen'.

The logical diagram of the parameter setting menu is as follows:

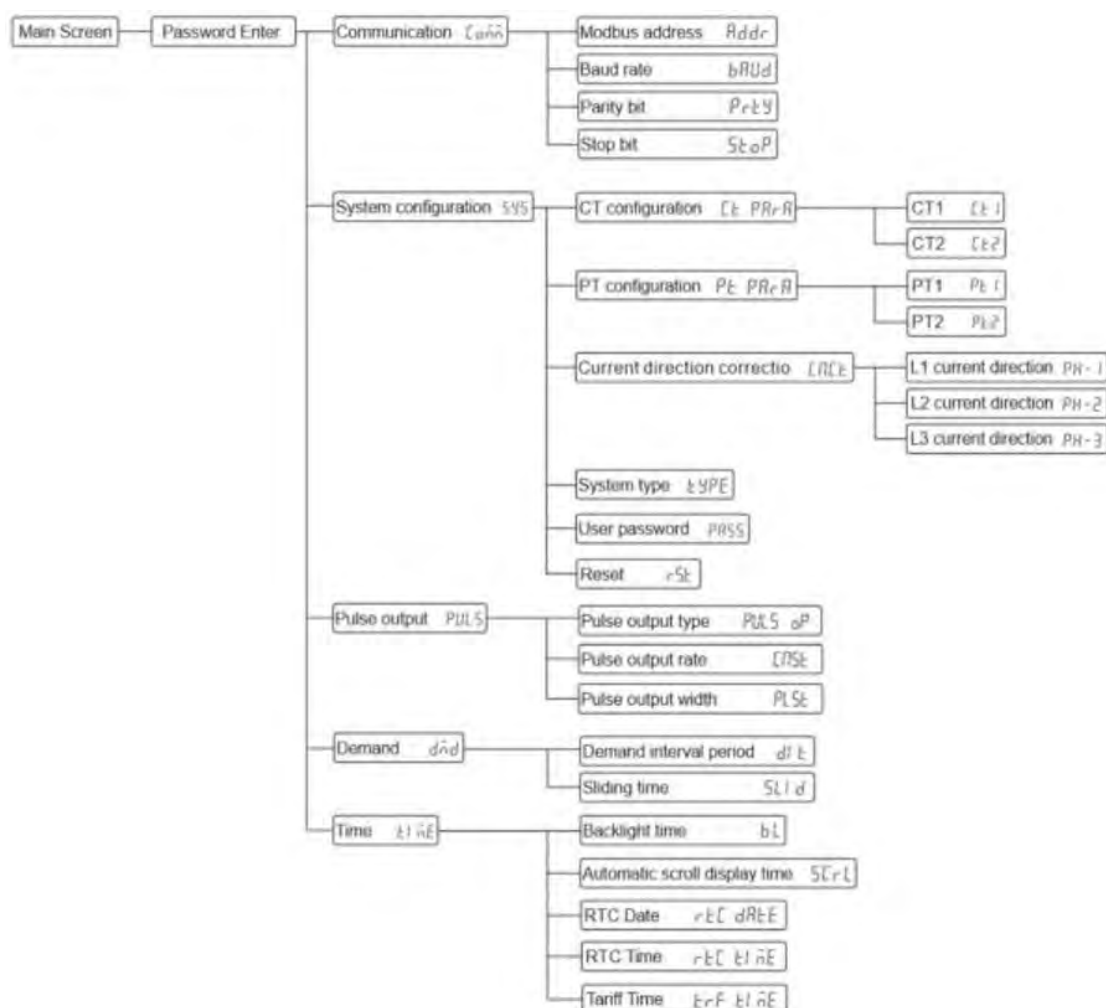
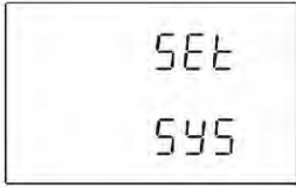


Figure 2: The logical diagram of the parameter setting menu

# Set CT class parameters

CT parameters include: primary side value (CT1) and secondary side value (CT2) of the current transformer.

## 1. Parameter Setting Menu



After entering the '**Parameter Setting Menu**' screen, select the setting screen and then **press Button 4 for 3 seconds** to enter the system class parameter setting screen.



Select the enter the CT setting screen and then **press Button 4 for 3 seconds** to enter class parameters setting screen.

## 2.1 Setting CT1



**CT1 setting range:**  
1 to 9999A, default is 5A.

**Press Button 4 for 3 seconds** to enter the setting state, and the digit of the setting becomes the flashing state.

**Click Button 1** to return to the previous level setup menu.



**Click Button 2** to increase **or Button 3** to decrease the number of set bits.

**Click Button 4** to move the set bits to the right.

**Press Button 4 for 3 seconds** to confirm the setting.  
The power meter will save the setting value and exit the setting state.

**Click Button 1** to exit the setting state without saving the setting parameters.

## 2.2 Setting CT2



CT2 can be set: 1A or 5A, default is 5A.

**Press Button 4 for 3 seconds** to enter the setting state, and the digit of the setting becomes the flashing state.

**Click Button 1** to return to the previous level setup menu.



**Click Button 2 or 3** to select the CT2.

**Press Button 4 for 3 seconds** to confirm the setting. The power meter will save the setting value and exit the setting state.

**Click Button 1** to exit the setting state without saving the setting parameters.

# Set PT class parameters

PT parameters include: primary side value (PT1) and secondary side value (PT2) of the voltage transformer.

1. Parameter Setting Menu	
	After entering the 'Parameter Setting Menu' screen, select the setting screen and then <b>press Button 4 for 3 seconds</b> to enter the system class parameter setting screen.
	Select the enter the CT setting screen and then press Button 4 for 3 seconds to enter class parameters setting screen.
2.1 Setting PT1	
	<p><b>PT1 setting range:</b> 30 to 500000V, default is 230V.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p>
	<p><b>Click Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p><b>Click Button 4</b> to move the set bits to the right.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the setting. The power meter will save the setting value and exit the setting state.</p> <p><b>Click Button 1</b> to exit the setting state without saving the setting parameters.</p>
2.2 Setting PT2	
	<p><b>PT2 setting range:</b> 30 to 500V, default is 230V.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p>
	<p><b>Click Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p><b>Click Button 4</b> to move the set bits to the right.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the setting. The power meter will save the setting value and exit the setting state.</p> <p><b>Click Button 1</b> to exit the setting state without saving the setting parameters.</p>

# Set system class parameters

System class parameters include: system current direction correction, system type, user password, reset max. demand or historical electricity consumption log.

1. Parameter Setting Menu	
	After entering the 'Parameter Setting Menu' screen, select the setting screen, and then <b>press Button 4 for 3 seconds</b> to enter the 'Demand class parameter' setting screen.
2. Setting system current direction correction	
	<p><b>Press Button 4 for 3 seconds</b> to enter the next level setting menu.</p> <p><b>Click Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p>
2.1. Set L1 current direction correction	
	<p><b>L1 current direction correction can be set:</b> forward or reverse, default is forward.</p> <p><b>Click Button 3</b> to scroll down to the Settings screen of L2 current direction correction.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the character of the setting becomes the flashing state.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p>
	<p><b>Click Button 2 or Button 3</b> to select the current direction.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the setting. The power meter will save the setting value and exit the setting state.</p> <p><b>Click Button 1</b> to exit the setting state without saving the setting parameters.</p> <p><b>Note:</b> <u>Frd</u> represents forward, <u>rE</u> represents reverse.</p>
2.2. Set L2 current direction correction	
	<p><b>L2 current direction correction can be set:</b> forward or reverse, default is forward.</p> <p><b>Click Button 3</b> to scroll down to the Settings screen of L3 current direction correction.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the character of the setting becomes the flashing state.</p> <p><b>Click Button 1</b> to return to the previous level setup menu</p>

## Set system class parameters

### 2.2. Set L2 current direction correction



Click **Button 2** or **Button 3** to select the current direction.

Press **Button 4 for 3 seconds** to confirm the setting. The power meter will save the setting value and exit the setting state.

Click **Button 1** to exit the setting state without saving the setting parameters.

**Note:** *Frd* represents forward, *rE* represents reverse.

### 2.3. Set L3 current direction correction



**L3 current direction correction can be set:**  
forward or reverse, default is forward.

Click **Button 2** to scroll down to the Settings screen of L2 current direction correction.

Press **Button 4 for 3 seconds** to enter the setting state, and the character of the setting becomes the flashing state.

Click **Button 1** to return to the previous level setup menu.



Click **Button 2** or **Button 3** to select the current direction.

Press **Button 4 for 3 seconds** to confirm the setting. The power meter will save the setting value and exit the setting state.

Click **Button 1** to exit the setting state without saving the setting parameters.

**Note:** *Frd* represents forward, *rE* represents reverse.

## Set system parameters

### 2. Set system type



The system type supported by the meter includes the four types: 1P2W, 2P3W, 3P3W, 3P4W, default is 3P4W.

**Press Button 4 for 3 seconds** to enter the setting state, the character of the setting becomes the flashing state.

**Click Button 2 or Button 3** to scroll the page and select the next setting interface.

**Click Button 1** to exit the 'Setting menu' and return to the previous setting screen.



**Click Button 2 or Button 3** to select the system type.

**Press Button 4 for 3 seconds** to confirm the setting. The meter will save the setting value and exit the setting state.

**Click Button 1** to exit the setting state without saving the setting parameters.

### 3. Setting user password



User password setting range: 0000 to 9999, default is 0000.

**Press Button 4 for 3 seconds** to enter the setting state, and the digit of the setting becomes the flashing state.

**Click Button 2 or Button 3** to scroll the page and select the next setting interface.

**Click Button 1** to exit the 'Setting menu' and return to the previous setting screen.



**Click Button 2** to increase or **Button 3** to decrease the number of set bits.

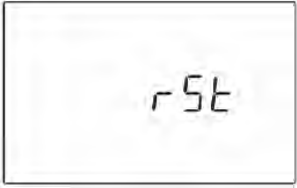

**Click Button 4** to move the set bits to the right.

**Press Button 4 for 3 seconds** to confirm the setting. The meter will save the setting value and exit the setting state.

**Click Button 1** to exit the setting state without saving the setting parameters.

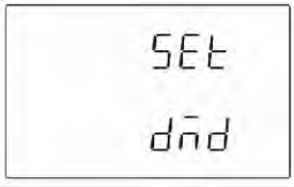
## Set demand class parameters

### 4. Reset Max. demand or historical electricity consumption log


	<p><b>Press Button 4 for 3 seconds</b> to enter the reset state.</p> <p><b>Click Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p><b>Click Button 1</b> to exit the setting menu and return to the previous setting screen.</p>
	<p><b>Click Button 2 or Button 3</b> to select the reset options.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the reset. The meter will reset the selected option and exit the reset state.</p> <p><b>Click Button 1</b> to exit the reset state without resetting the selected option.</p>
<p>Note:</p> <p><b>LEG</b> is mean: Historical monthly and historical daily consumption of energy (this option is supported only for the multi-tariff meter).</p> <p><b>dnd</b> is mean: Max. demand.</p>	

Demand class parameters include: 'Demand interval period' and 'sliding time'.




### 1. Demand class parameters menu

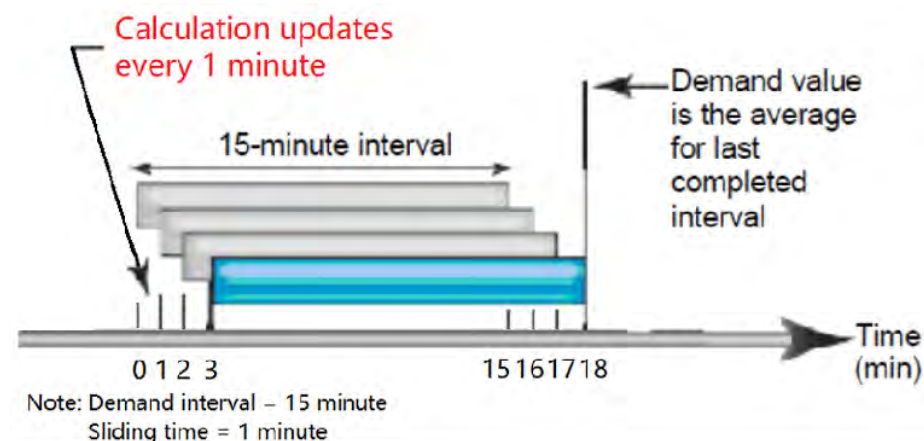
	<p>After entering the 'Parameter Setting Menu' screen, select the setting screen, and then <b>press Button 4 for 3 seconds</b> to enter the 'Demand class parameter' setting screen.</p>
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### 2. Setting demand interval

	<p>Demand interval period can be set: 0 to 60, unit is minute, default is 60 minutes.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p><b>Click Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p> <p>Note: If the demand interval period is set to 0 minutes, then the demand is updated every second.</p>
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## Set demand parameters

	<p><b>Click Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p><b>Click Button 4</b> can be moved the set bits to the right.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the setting. The meter will save the setting value and exit the setting state.</p> <p><b>Click Button 1</b> to exit the setting state without saving the setting parameters.</p>
<h3>3. Setting sliding time</h3>	
	<p><b>Sliding time setting range:</b> 1 to (demand interval period), unit is minutes, default is 1 minute.</p> <p><b>Press Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p><b>Click Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p><b>Click Button 1</b> to return to the previous level setup menu.</p> <p><b>Note:</b> The slide time has no effect when the demand interval period is set to 0.</p>
	<p><b>Click Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p><b>Click Button 4</b> can be moved the set bits to the right.</p> <p><b>Press Button 4 for 3 seconds</b> to confirm the setting. The meter will save the setting value and exit the setting state.</p> <p><b>Click Button 1</b> to exit the setting state without saving the setting parameters.</p>



**Figure 3: Diagram of sliding block interval calculation method**

### Set daily and monthly freeze

The meter can monitor time in real time, when the time reaches the set daily and monthly freezing time and date, the meter will automatically freeze the daily and monthly electricity consumption. Setting daily and monthly freeze allows electricity consumption to be viewed for the '**Billing Cycle**'.

### How to set daily freeze time and monthly freeze date

Open the **CBi Home App**, to find the meter to be set up, click on the meter to enter the '**Meter interface**', click the '**Setting**' button in the bottom right corner of the screen to enter the setup interface, click '**Frozen Set**' on the setting interface, select the '**Month freezing date**' and 'Day freezing time' to be set, click the '**Confirm**' button to set up.

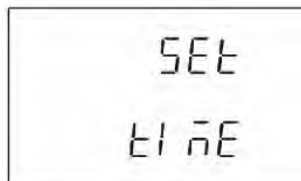
#### Note:

1. The default month freezing date of the meter is 1st and the day freezing time is 00:00.
2. After setting the freeze date and time, the meter automatically sets data on monthly and daily consumption and then reaccumulates.

## Description display screen

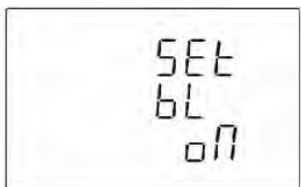
Time class parameters include: backlight time, automatic scroll display time, System time (RTC) and Tariff time.

### 1. Parameter Setting Menu



After entering the 'Parameter Setting Menu' screen, select the setting screen and then **press Button 4 for 3 seconds** to enter the time class parameter setting screen.

### 2. Setting backlight time



**Backlight time can be set:** on, off, 5, 10, 30, 60, 120 minutes, default is 60 minutes.

**Press Button 4 for 3 seconds** to enter the setting state, the character flashing is in setting state.

**Click Button 2 or Button 3** to scroll the page and select the next setting interface.

**Click Button 1** to return to the previous level setup menu.

**Note:**

1. The character 'on' means the backlight is always on, and 'off' means the backlight is always off.



**Click Button 2 or Button 3** to select the backlight time.

**Press Button 4 for 3 seconds** to confirm the setting. The meter will save the setting value and exit the setting state.

**Click Button 1** to exit the setting state without saving the setting parameters.

Note: that means is on. that means is off.

### 3. Setting automatic scroll display time



Automatic scroll display time set range: 0 to 60 seconds, default is 0 second.

**Press Button 4 for 3 seconds** to enter the setting state, and the digit of the setting becomes the flashing state.






**Click Button 2 or Button 3** to scroll the page and select the next setting interface.

**Click Button 1** to return to the previous level setup menu.

**Note:**

Automatic scroll display time is 0, means no automatic scrolling display.

## Description display screen

	<p>Click <b>Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p>Click <b>Button 4</b> can be moved the set bits to the right.</p> <p>Press <b>Button 4 for 3 seconds</b> to confirm the setting. The power meter will save the setting value and exit the setting state.</p> <p>Click <b>Button 1</b> to exit the setting state without saving the setting parameters.</p>
<h3>4. Setting date of RTC (Only multi-tariff meter support this menu)</h3>	
	<p>Press <b>Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p>Click <b>Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p>Click <b>Button 1</b> to return to the previous level setup menu.</p>
	<p>Click <b>Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p>Click <b>Button 4</b> can be moved the set bits to the right.</p> <p>Press <b>Button 4 for 3 seconds</b> to confirm the setting. The meter will save the setting value and exit the setting state.</p> <p>Click <b>Button 1</b> to exit the setting state without saving the setting parameters.</p>
<h3>5. Setting system time (RTC) (Only multi-tariff meter support this menu)</h3>	
	<p>Press <b>Button 4 for 3 seconds</b> to enter the setting state, and the digit of the setting becomes the flashing state.</p> <p>Click <b>Button 2 or Button 3</b> to scroll the page and select the next setting interface.</p> <p>Click <b>Button 1</b> to return to the previous level setup menu.</p>
	<p>Click <b>Button 2</b> to increase or <b>Button 3</b> to decrease the number of set bits.</p> <p>Click <b>Button 4</b> can be moved the set bits to the right.</p> <p>Press <b>Button 4 for 3 seconds</b> to confirm the setting. The meter will save the setting value and exit the setting state.</p> <p>Click <b>Button 1</b> to exit the setting state without saving the setting parameters.</p>

### 6. View tariff time (Only multi-tariff meter support this menu)



View menu for tariff information.

**Press Button 4 for 3 seconds** to enter the screen to view tariff information.

**Click Button 2 or Button 3** to scroll the page and select the next setting interface.

**Click Button 1** to return to the previous level setup menu.

Note: This menu cannot be set as it is 'view only.'



The screen for displaying the tariff information.

The number displayed in the first line of the screen represents the sequence number of the selected starting time point. The meter supports 8 starting time points and 4 tariff segments.

The character displayed in the second line of the screen represents the current tariff is T1. The meter supports 4 tariff segments. (T1 to T4).

The character displayed in the third line of the screen represents the starting time of the tariff segment (format is hours: minutes).

FEE1 That means tariff segment is tariff 1 (T1).

FEE2 That means tariff segment is tariff 2 (T2).

FEE3 That means tariff segment is tariff 3 (T3).

FEE4 That means tariff segment is tariff 4 (T4).

**Click Button 1** scroll the page and select the next screen.

**Press Button 1 for 3 seconds** to exit the setting state without saving the setting parameters.


Note: If FEE0 is displayed, the time segment is invalid and does not belong to any tariff.

## Appendix A – Failure code reference table

Appendix A – Failure code reference table

No.	Fault code	Fault description
1	Err-01	The battery voltage is too low
2	Err-02	The Wi-Fi module fault
3	Err-03	1. The battery voltage is too low 2. The Wi-Fi module fault

Appendix B – Alarm prompt comparison table

No.	The action of the meter	Alarm definition
1	LCD display alarm icon 	Occurs over voltage, over current or power exceeds the limit

## Cannot discover the meter on the App?

1. Ensure that the Wi-Fi router is 2.4 GHz and connected to the internet; and that the smartphone and meter connects to the same Wi-Fi.

Ensure that the Wi-Fi password is correct.

2. Refer to the FAQs on the website for further troubleshooting:  
[www.cbi-lowvoltage.co.za/faqs](http://www.cbi-lowvoltage.co.za/faqs)
3. Join our CBI Forum for further troubleshooting and support:  
<https://forum.cbi.co.za/>
4. Subscribe to CBI's YouTube channel for instruction videos:  
CBI-electric: low voltage
5. Ask our chatbot CBI-e for assistance on the Intuitive Range:  
[www.cbi-lowvoltage.co.za](http://www.cbi-lowvoltage.co.za)

# Intuitive

## Three-Phase Multifunction CT Wi-Fi meter

Your next step to Wi-Fi automation





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# Intuitive

**Three-Phase Multifunction CT Wi-Fi Meter**  
**0.25 ~ 5(6)A Rated Meter**  
**Instruction Manual**

Please review our Customer T & Cs on [www.cbi-lowvoltage.co.za](http://www.cbi-lowvoltage.co.za)

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